

TO GET STARTED

1 Plan ahead.

- We ask that you ship back the test kit to us on the same day you collect the water samples.

2 Upon opening your test kit.

- Please remove ice pack from the zip lock bag and place it flat in the freezer.

3 After you collect the water samples:

- Place the containers back in the test kit.
- Fill out the Residential Sample Information Form completely.
- Place the Information Form in the zip lock bag and into the box.
- Put the frozen pack back in the zip lock bag and into the box.

4 Seal up the package and ship it back that day.

- Use the pre-paid shipping label for 24-hour return delivery to our laboratory.

5 Ship to us on Monday through Thursday.

- Please do not ship it back to us on a Friday, Saturday or Sunday.